

### November 15, 2024

Happy Aloha Friday! It may be early, but I'm getting my Christmas decorations ready already. I've been going back and forth or what theme I should do for the office: colorful Grinch Christmas or traditional Nutcracker woodsy. Help me decide and take my <u>survey</u>.

**Window Cleaning Rescheduled**: Due to the windy weather in the last few weeks, the window cleaners are behind schedule. They will postpone our service to December. A new date will be posted as soon as we are notified.

# <u>High Wind</u>

**Door Security**: Please ensure the doors are closed behind you. If the wind is strong, it will hold the doors open. Please help us maintain the building's security by closing the doors. The 3<sup>rd</sup> and 4<sup>th</sup> breezeway doors and the loading zone gate are famous for this when it gets windy. We've had trespassers attempt to enter the building from the breezeways a few times in the past.

**Lanai**: Please remove all loose or light items from your lanai. We've noticed papers and laundry around the building due to the high winds. As a reminder, it is a violation of the House Rules to hang any items or textiles such as clothes on your lanai.

### Holiday Season

**Packages:** Please pick up your packages in a timely manner. We've been receiving a high influx of packages from Amazon. Maintaining the flow of packages will be key this holiday season. Please pick up your package within two days of delivery. We will post notices on your mailbox if we've accepted a package for you. If you fail to pick up your packages, we will return them to the sender.

**Garage Theft**: Please be aware of suspicious activity. The holiday season is coming up and is a popular time for theft. We've had some trespassers around the building, but our staff has been doing a great job deterring and chasing them off. Please call security if you see anything suspicious. I also advise you not to leave valuables in your car and be aware of the space around you. Reporting the <u>date and time</u> you first notice suspicious activity, such as broken glass, a missing license plate, an open door, etc., is a big help when retrieving video footage.

And FYI, vehicle repairs are not allowed in the parking lot, except for emergency repairs. No one should be working on a car in the garage. Please let us know if you see this, and we will confirm. If you are performing an emergency repair, please notify AWPS staff.

Building Access: DO NOT LET STRANGERS IN and DO NOT ALLOW TAILGATING Do not

let strangers into the building. Whether they say they are a delivery driver, a resident's friend, etc. The residents are responsible for providing access to their guests. Those who allow access to strangers then become responsible for that person. If you allow them to tailgate, you will become accountable for that person. We've had homeless people stealing from the mailboxes or wandering the halls. A crazy ex harassed a resident. We also had a DoorDash driver steal a resident's backpack in the hallway. You never know who you are dealing with. Do not let strangers in, and do not allow them to tailgate. You can inform them to use the callbox for access.

<u>AWPS staff will not let your guests into the building.</u>

#### Recycle and Bulky Items:

Recycle Bin Fine: We've gone back to our mixed commingle recycle bin. However, if you dispose of trash, appliances, bulky items, etc. in the recycle bin, you will receive a \$100 fine. If you dump trash or boxes outside the bin, you will receive a \$55 fine for dumping.
Bulky Item(s) Fine: Do not dump bulky items in the common areas or the trash bin. The refuse company will charge \$55 per bulky item; you will be charged back the \$55 fine.
Bulky Item Disposal: Please visit https://www8.honolulu.gov/env/ref/opala-home/ to schedule a bulky item appointment or find the nearest dump site.

Please remember that you must <u>request an elevator reservation</u> when scheduling an appointment. Elevator reservations are allowed Monday-Saturday. <u>Schedule your pick-up</u> <u>Tuesday-Sunday</u> as items must be out on the street the day before.

And FYI, we have security cameras covering the recycle bin, dumpsters, and the rest of the building. You have a very high chance of getting caught.

# Schedule

# Elevator Reservations:

Saturday 11/16, Wednesday 11/20, Wednesday 11/27

### **Elevator Mod:**

May 13, 2024 -Feb 10, 2025 Elevator 2 is down for modernization. Temporary elevator rules are in effect.

#### **Pest Control**

Thursday, Nov 21 \$25 for individual service. Sign ups are on the red clipboard next to the office door.

Holiday, Thanksgiving & Black Friday

Thursday, Nov 28 & Friday, Nov 29

# Window Cleaning

Postponed to December

**Elevators 1 & 3–New**: DO NOT TRANSPORT BULKY ITEMS OR CONSTRUCTION MATERIALS IN THE REGULAR ELEVATORS. Please use the service elevator and schedule an elevator reservation. Those responsible for damaging the elevators will be liable for repairs.

**Do Not Hold the Elevator Open**: If the elevator begins to beep, it is in its nudging mode. Please allow the door to close. If not, it will be in force-open mode, as this is a safety feature. If you cause the elevator to enter force-open mode, we must make a trouble call to the elevator technician. <u>Trouble calls begin at **\$450.00**</u> (during regular business hours); those responsible will be charged.

**Service Elevator:** When an elevator is reserved, we lock it down to independent service mode. In the lobby, you will see an **"IN"** flash indicating that it is in independent mode, and the doors will hold open. If you notice this, please do not take the elevator, as it is likely that someone has reserved it for a move or delivery.

# Elevator Modernization:

**New Elevator Reservation Rules**: We will have two working elevators during the project. New rules will apply to elevator reservations while we have two working elevators. From May 20, 2024, to February 10, 2025, reservations will be allowed on <u>Mondays through Saturdays, 8:00 am to 4:00 pm. Saturday reservations are permitted for 30 minutes of use</u>. There are no elevator reservations on Sundays and Holidays.

**Parking Stalls**: Guest stalls <u>#33-#36</u> are reserved for the elevator modernization project, <u>Sunday, 11:00 - Friday, 10:00 pm</u>. Unauthorized vehicles will be towed. Guests may use stalls #33 & #34 on the weekends, and H&C observed Holidays only.

**Birds:** A resident on a mid-lower floor found dead birds on their lanai. First, no one should be feeding the birds. It can attract and grow the bird population, creating health hazards and a nuisance for your neighbors. Bird feces are all over the rails and floor. <u>Bird feeding is a violation of the house rules</u>. Second, please do not poison the birds because now they are dying and falling to units below. This creates a health hazard and nuisance for your neighbor below.

**<u>Bike Cage & Lockbox Review</u>**: We reviewed the bike cages and lockboxes. Notices have been posted on items that are not registered and will be removed in January. Please ensure you register with management.

**Guest Parking**: All vehicles parked in guest parking should be signed in at the guest parking podium next to the office. If you fail to sign in, you will receive a <u>violation</u>, fine, or your <u>vehicle could get towed away</u>.

Residents may park in a guest parking space for a maximum of <u>30 minutes</u>. As the holidays approach, please be mindful of your use of the guest parking as we have more guests visiting the building.

# **Resident Reminders**

### **Overnight Guest Parking**:

Overnight passes take effect at <u>midnight</u>. Each unit is allowed <u>six nights a month</u>. The residents must sign for the pass to verify their guest.

**Guest Parking**: All guests must sign in at the podium. Failure to do so may result in a violation, fine, or tow. Residents are allowed 30 minutes in guest parking.

Quiet Hours: 9:00 pm - 8:00 am

# **Service Elevator Use**

(Elevator Mod Rules): Allowed Monday - Saturday, 8:00 am to 4:00 pm. Saturday reservations are allowed for 30 minutes of use: no Sundays or Holidays.

#### Construction Work: Allowed

Monday- Saturday, 8:00 am-5:00 pm. No Sundays and Holidays.

Quiet repairs, such as painting, etc., are allowed outside these hours.



# <u>Safety Tips</u>

HECO has provided a HECO Emergency Preparedness Handbook for safety tips. I'll post tips each week for emergency preparedness. Here is my safety tip for the week. **Emergency Assistance:** If you believe you may require assistance during an evacuation, please notify management and request to be added to the emergency assistance list. We will need your name, phone number, and important notes for emergency response. Your information is confidential. In the event of an evacuation, we will share the assistance list with emergency personnel.

Thank you for reading through my newsletter. Have a great weekend! Tyra Wallrabenstein

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