



November 27, 2024

Happy Thanksgiving, Everyone. Wishing you a Thanksgiving filled with love and gratitude! 🙏
The office will be closed on Thursday and Friday for Thanksgiving and Black Friday. Security will be onsite. For immediate assistance, please call (808) 343-3525. Mahalo!

Schedule

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Elevator Reservations:

Monday 12/2,
Thursday 12/5

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No Elevator Reservations:

Tuesday, Dec 3

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Elevator Mod:

May 13, 2024 -
Feb 10, 2025

Elevator 2 is down for
modernization.

Temporary elevator rules are
in effect.

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Holiday, Thanksgiving & Black Friday

Thursday, Nov 28 & Friday,
Nov 29

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Window Cleaning

December 12-13

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AWP Helicopter Delivery

December 3, 10:00 am.
Our neighbor at Ala Wai
Plaza has a helicopter
delivery along University
Ave. HPD will direct traffic.

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Lei's Last Day

Tuesday, December 3

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AWPS Staff Lunch

Friday, December 6, 11:30.
The staff will be out for lunch.
The office will be closed at
11:15 am.

100% Hurricane Coverage: The Board approved 100% hurricane insurance coverage. You may inform your mortgage/insurance companies. The updated insurance summary will be on the owner's website.

Lei's Last Day: Lei will take some time away and will resign for personal reasons. Her last day is Tuesday, December 3. We wish her the best and hope she will come back in the future.

Holiday Season

Guest Parking: All vehicles parked in guest parking should be signed in at the guest parking podium next to the office. If you fail to sign in, you will receive a violation, fine, or your vehicle could get towed away.

Residents may park in a guest parking space for a maximum of 30 minutes.

Packages: Please pick up your packages in a timely manner. We've been receiving a high influx of packages from Amazon. Maintaining the flow of packages will be key this holiday season. Please pick up your package within two days of delivery. We will post notices on your mailbox if we've accepted a package for you. If you fail to pick up your packages, we will return them to the sender.

Staff Holiday Fund: Thank you to those who give gifts to the staff during the holidays. Your thoughtful gifts and words of thanks are always appreciated by the team. Please know that any gifts to the staff will be split equally. If you plan to individually address the staff, we have Rey (operations manager), Mark (maintenance), Seneca (admin), Anetone (security), Lei (security), and I.

Building Access: DO NOT LET STRANGERS IN and DO NOT ALLOW TAILGATING Do not let strangers into the building. Whether they say they are a delivery driver, a resident's friend, etc. The residents are responsible for providing access for their guests. Those who allow access to strangers then become responsible for that person. If you allow them to tailgate, you will be held accountable for that person. We've had homeless people steal from the mailboxes or wander the halls. A crazy ex harassed a resident. We also had a DoorDash driver steal a resident's backpack in the hallway. You never know who you are dealing with. Do not let strangers in, and do not allow them to tailgate. You can inform them to use the callbox for access. **AWPS staff will not let your guests into the building.**

Dogs in the Common Area: Failure to comply with the rules below are subject to a violation, fine, or removal of the assistant animal.

Registered Assistant Animal: The only pets allowed at the building are cats, caged birds, or fish (two pets or 15-gallon tank allowed). Dogs are not permitted at the building unless they are a registered and Board approved. Please provide all required documents for approval.

On Leash: All assistant animals must always be on short leash while in the common area.

Yard: The yard is here for the residents to enjoy. If you bring your assistant animal to the yard or pool, your assistant animal should be next to you with the purpose of aiding the residents. You are not allowed to take your assistant animal in the back yard for the purpose of running, playing, or using the bathroom.

Unsanitary State: Any mess made in the common area (the hallways, elevator, yard, pool, grass, parking lot, stairs, etc.) by your assistant animal, you are responsible for cleaning it up immediately. Pick up any poop and disinfect the area. Rinse any pee with water until it is completely rinsed away.

No Pool Use: Assistant animals are not allowed in the pool. We found excessive amounts of hair recently and believe it could have been from a dog. This can clog our pool filter and create issues with the pool.

Elevators 1 & 3–New: DO NOT TRANSPORT BULKY ITEMS OR CONSTRUCTION

MATERIALS IN THE REGULAR ELEVATORS. Please use the service elevator and schedule an elevator reservation. Those responsible for damaging the elevators will be liable for repairs.

Do Not Hold the Elevator Open: If the elevator begins to beep, it is in its nudging mode. Please allow the door to close. If not, it will be in force-open mode, as this is a safety feature. If you cause the elevator to enter force-open mode, we must make a trouble call to the elevator technician. Trouble calls begin at \$450.00 (during regular business hours); those responsible will be charged.

Service Elevator: When an elevator is reserved, we lock it down to independent service mode. In the lobby, you will see an **"IN"** flash indicating that it is in independent mode, and the doors will hold open. If you notice this, please do not take the elevator, as it is likely that someone has reserved it for a move or delivery.

Elevator Modernization:

New Elevator Reservation Rules: We will have two working elevators during the project. New rules will apply to elevator reservations while we have two working elevators. From May 20, 2024, to February 10, 2025, reservations will be allowed on Mondays through Saturdays, 8:00 am to 4:00 pm. Saturday reservations are permitted for 30 minutes of use. There are no elevator reservations on Sundays and Holidays.

Parking Stalls: Guest stalls #33-#36 are reserved for the elevator modernization project, Sunday, 11:00 - Friday, 10:00 pm. Unauthorized vehicles will be towed. Guests may use stalls #33 & #34 on the weekends, and H&C observed Holidays only.

Bike Cage & Lockbox Review: We reviewed the bike cages and lockboxes. Notices have been posted on items that are not registered and will be removed in January. Please ensure you register with management.

Cat Litter: Please double bag your cat litter. On multiple occasions, residents either do not bag their cat litter or the bag bursts on impact causing the litter and feces to spread all over the trash room. Please help our hard-working maintenance team and double bag your cat litter. And do not flush the cat litter.

Window Cleaning Rescheduled: The window cleaners will be here on Thursday, December 12, and Friday December 13. If you would like your lanai window(s) enclosed or unenclosed, cleaned, please sign up at the office and submit a check to World Wide Window Cleaning. Cleaning is \$52.36 per lanai.

Theft Incident

Following the theft incident from Sunday night, the thief was identified as 23-year-old, male, Robert Bartow who was arrested less than a week ago and on probation. This information was submitted to HPD. If your vehicle was targeted and you have not made a police report, please do so. We have security footage available for HPD.

Safety Reminders: Lock your doors and ensure your vehicle is secure. Avoid leaving valuables in your car. Be vigilant and report any suspicious activity to security immediately. Note the date and time of any suspicious activity (e.g., broken glass, open doors, or missing license plates) to help with video footage retrieval. And place your decal on your vehicle to assist security to identify residential vehicles.

Security: We have a temporary security company who will assist with coverage for the next couple of months while we look for qualified guards.

Thank you for reading through my newsletter. Have a great weekend!
Tyra Wallrabenstein

Resident Reminders**Overnight Guest Parking:**

Overnight passes take effect at midnight. Each unit is allowed six nights a month. The residents must sign for the pass to verify their guest.

Guest Parking: All guests must sign in at the podium. Failure to do so may result in a violation, fine, or tow. Residents are allowed 30 minutes in guest parking.

Quiet Hours: 9:00 pm - 8:00 am

Service Elevator Use

(Elevator Mod Rules): Allowed Monday - Saturday, 8:00 am to 4:00 pm. Saturday reservations are allowed for 30 minutes of use: no Sundays or Holidays.

Construction Work: Allowed Monday- Saturday, 8:00 am- 5:00 pm. No Sundays and Holidays.

Quiet repairs, such as painting, etc., are allowed outside these hours.

