

November 8, 2024

Happy Aloha Friday! As November unfolds, it's a great time to focus on gratitude and reflection. Monday is Veterans Day, a federal holiday, and a moment to honor the courage and sacrifice of our veterans. The office will be closed in observance, so please reach out to security at (808) 343-3525 if you need any assistance. Wishing everyone a safe and restful long weekend and thank you to all the veterans for your service!

Holiday Season

Packages: Please pick up your packages in a timely manner. We've been receiving a high influx of packages from Amazon. Maintaining the flow of packages will be key this holiday season. Please pick up your package within two days of delivery. We will post notices on your mailbox if we've accepted a package for you. If you fail to pick up your packages, we will return them to the sender.

Garage Theft: Please be aware of suspicious activity. The holiday season is coming up and is a popular time for theft. We've had some trespassers around the building, but our staff has been doing a great job deterring and chasing them off. Please call security if you see anything suspicious. I also advise you not to leave valuables in your car and be aware of the space around you. Reporting the date and time you first notice suspicious activity, such as broken glass, a missing license plate, an open door, etc., is a big help when retrieving video footage.

And FYI, vehicle repairs are not allowed in the parking lot, except for emergency repairs. Please let us know if you see someone working on a car, and we will confirm. If you are performing an emergency repair, please notify AWPS staff.

Recycle and Bulky Items:

Recycle Bin Fine: We've gone back to our mixed commingle recycle bin. However, if you dispose of trash, appliances, bulky items, etc. in the recycle bin, you will receive a **\$100 fine**. If you dump trash or boxes outside the bin, you will receive a **\$55 fine** for dumping. **Bulky Item(s) Fine**: Do not dump bulky items in the common areas or the trash bin. The refuse company will charge \$55 per bulky item; you will be charged back the **\$55 fine**. **Bulky Item Disposal**: Please visit <u>https://www8.honolulu.gov/env/ref/opala-home/</u> to

schedule a bulky item appointment or find the nearest dump site.

Please remember that you may <u>request an elevator reservation</u> when scheduling an appointment. Elevator reservations are allowed Monday-Saturday. <u>Schedule your pick-up Tuesday-Sunday</u> as items must be out on the street the day before.

And FYI, we have security cameras covering the recycle bin, dumpsters, and the rest of the building. You have a very high chance of getting caught.

Birds: A resident on a mid-lower floor found dead birds on their lanai. First, no one should be feeding the birds. It can attract and grow the bird population,

creating health hazards and a nuisance for your neighbors. Bird feces are all over the rails and floor and it is <u>a violation of the house rules</u>.

Second, please do not poison the birds because now they are dying and falling to units below. This creates a health hazard and nuisance for your neighbor below.

<u>Bike Cage & Lockbox Review</u>: We reviewed the bike cages and lockboxes. Notices have been posted on items that are not registered and will be removed in January. Please ensure you register with management.

Building Access: DO NOT LET STRANGERS IN and DO NOT ALLOW TAILGATING: Do

not let strangers into the building. Whether they say they are a delivery driver, a resident's friend, etc. The residents are responsible for providing access to their guests. Those who allow access to strangers then become responsible for that person. If you allow them to tailgate, you will become accountable for that person. We've had homeless people stealing from the mailboxes or wandering the halls. A crazy ex harassed a resident. We also had a DoorDash driver steal a resident's backpack in the hallway. You never know who you are dealing with. Do not let strangers in, and do not allow them to tailgate. You can inform them to use the callbox for access.

AWPS staff will not let your guests into the building.

Schedule

Elevator Reservations:

Tuesday 10/29, Friday 11/1

Elevator Mod:

May 13, 2024 -Feb 10, 2025 Elevator 2 is down for modernization. Temporary elevator rules are in effect.

Holiday, Veterans Day Monday, Nov 11

Window Cleaning

Wednesday, Nov 20-Friday, Nov 22

Pest Control

Thursday, Nov 21

Holiday, Thanksgiving & Black Friday

Thursday, Nov 28 & Friday, Nov 29 **Elevators 1 & 3–New**: DO NOT TRANSPORT BULKY ITEMS OR CONSTRUCTION MATERIALS IN THE REGULAR ELEVATORS. Please use the service elevator and schedule an elevator reservation. Those responsible for damaging the elevators will be financially liable for repairs.

Do Not Hold the Elevator Open: If the elevator begins to beep, it is in its nudging mode. Please allow the door to close. If not, it will be in force-open mode, as this is a safety feature. If you cause the elevator to enter force-open mode, we must make a trouble call to the elevator technician. <u>Trouble calls begin at **\$450.00**</u> (during regular business hours); those responsible will be charged.

Only move large items with an elevator reservation.

Service Elevator: When an elevator is reserved, we lock it down to independent service mode. In the lobby, you will see an **"IN"** flash indicating that it is in independent mode, and the doors will hold open. If you notice this, please do not take the elevator, as it is likely that someone has reserved it for a move or delivery.

Elevator Modernization:

New Elevator Reservation Rules: We will have two working elevators during the project. New rules will apply to elevator reservations while we have two working elevators. From May 20, 2024, to February 10, 2025, reservations will be allowed on <u>Mondays through Saturdays, 8:00 am to 4:00 pm. Saturday reservations are</u> <u>permitted for 30 minutes of use</u>. There are no elevator reservations on Sundays and Holidays.

Parking Stalls: Guest stalls <u>#33-#36</u> are reserved for the elevator modernization project, <u>Sunday, 11:00 - Friday, 10:00 pm</u>. Unauthorized vehicles will be towed. Guests may use stalls #33 & #34 on the weekends, and H&C observed Holidays only.

Schedule:

Monday, December 9 - Friday, December 20, Paint Elevator 2 Doors/Doorframes Thursday, January 9, State Testing and Fire Recall: temporary elevator disruptions and intermittent fire alarms.

Friday, January 10th, 2025, State Testing and Generator Test: building outage is no longer required.

Monday, January 13 - Friday, February 7, Paint Elevator 1 & 3 Doors/Doorframes. Monday, February 10, Final Review

Resident Reminders

Overnight Guest

Parking: Overnight passes take effect at <u>midnight</u>. Each unit is allowed <u>six nights a</u> <u>month</u>. The residents must sign for the pass to verify their guest.

Quiet Hours: 9:00 pm-8:00 am

Service Elevator Use

(Elevator Mod Rules): Allowed Monday through Saturday, 8:00 am to 4:00 pm. Saturday reservations are allowed for 30 minutes of use: no Sundays or Holidays.

Construction Work:

Allowed Monday-Saturday, 8:00 am-5:00 pm. No Sundays and Holidays.

Quiet repairs, such as painting, etc., are allowed outside these hours.



<u>Safety Tips</u>

HECO has provided a HECO Emergency Preparedness Handbook for safety tips. I'll post tips each week for emergency preparedness. Here is my safety tip for the week. Emergency Water Storage: In case of an emergency, you may need to store water. Please scan the QR code to view the Board of Water's Emergency Preparedness Tips. Using a clean and disinfected container, you may fill the container keeping a minimal amount of air between the water and the cap. To disinfect the water, add one drop of mild liquid bleach per gallon and store it in a cool, dark place. If storing longer than four weeks, add ½ cup of mild liquid bleach per gallon of water and store in a cool dark place (Board of Water Supply, 2020). You may also boil for five minutes in a vigorous boil to disinfect your water (HECO, 2024).

Thank you for reading through my newsletter. Have a great weekend! Tyra Wallrabenstein