

May 9, 2025



Happy Aloha Friday, Everyone! And happy Mother's Day to all the amazing moms out there—thank you for your endless love, strength, and everything you do (seen and unseen!). Wishing you hugs and happiness on this Mother's Day! 🌸

Schedule

Elevator Reservations:

Saturday 5/10,
Thursday 5/15, Tuesday
5/20, Saturday 5/24,
Saturday 7/5

Water Shutdown

Tuesday, May 13
9:00 am – 12:00 pm
Floors 28-PH, 02/03
Stack

High Risk Inspection

Monday, May 19 –
Friday, June 6

Water Shutdown

Thursday, May 22
9:00 am – 12:00 pm
Floors 19-27, 00 Stack

Pest Control

Thursday, May 22
\$25 Individual Service

Window Cleaning

Thursday, June 12 &
Friday, June 13

High Risk Component Inspection: We'll be conducting a high-risk component inspection to review plumbing and smoke detectors between **May 19 and June 6, 8:00 am to 12:30 pm**. The inspector will need access to the following areas:

- Smoke detectors
- Shut-off valves
- Bathroom and kitchen sinks
- Washer and dryer
- Toilets (including tank/bowl lids)
- Bathtubs/showers
- Dishwashers

Each unit will have a designated inspection date – please check the schedule. If you need to reschedule, contact info@paradiseinspectionshi.com and copy me on the email. Make-up days are available on **June 5 and 6**, or possibly another day within that period.

🚧 Please note missed appointments or failure to provide access will incur a \$100 reinspection fee.

If you haven't heard from Michelle or me, please follow up – we're sorting through a lot of emails and want to ensure everyone is accounted for.

Reporting Complaints: If you experience an issue such as smoke, noise, or maintenance etc. (especially after hours) please report it directly to security. Security will document the incident and address it if possible. If further follow-up is needed, I will handle it the next business day. Please note, documenting issues *at the time they occur* is critical. In some cases, there may be little I can do if a complaint is submitted long after the fact.

Smoking Policy: While residents are permitted to smoke inside their own units, any smoke that affects neighboring units is a violation and may result in fines starting at **\$100**. If you are unable to contain smoke within your unit, you must smoke *off property*. Please remember that **all common areas** are strictly **non-smoking**.

I recently found a cigarette butt at the pool area, which may have been left by a guest. Residents, please make sure your guests are aware of our smoking rules—and all House Rules. You are responsible for your guests' behavior.

Door Slamming: We've received several complaints about excessive door slamming that is disturbing nearby units. If your door is difficult to close quietly, please have it serviced. Issues such as loose hinges or swollen wood may be the cause.

Noise: Quiet hours are from **9:00 p.m. to 8:00 a.m.** Please be considerate of your neighbors during these hours. Also, noise that is excessive may be addressed even outside of quiet hours if it causes significant disturbance.

Mopeds: All mopeds must be registered with the management office.

Please be aware that mopeds are frequently used by thieves, often having already been stolen, so unregistered mopeds raise concern. We've recently observed a few unregistered mopeds parked in the garage, specifically on the island and not in assigned stalls. To avoid towing, ensure your moped is properly registered and clearly identifiable. Any unidentified mopeds parked in common areas may be subject to removal.

Update Vehicle Information: To help us maintain accurate records and ensure your vehicle can be identified in the event of an issue or emergency, please notify management of any changes to your vehicle information (e.g., new car, license plate, etc.).

Water Shutdowns: When doing plumbing or construction work, you may request a water shutdown (all plumbing/construction over \$1000 will require Board approval). Here is more info on how water shutdowns work. Water shutdowns are permitted on **Tuesdays** and **Thursdays** from **9:00 am to 4:00 pm**. Water shutdowns outside of these times are for emergencies only. Please schedule your water shutdown with management for at least four business days to give 72-hour notice to the other units affected. Please let us know what fixtures will be affected, as we can shut down certain areas of the building at a time. Pay attention to the zone, stack, and fixture affected by water shutdown notices.

Zone: Horizontal divisions in the building. Usually, I will indicate the floors to make it easier for you.

- Zone 1: Floors 1-9 (downstairs bath)
- Zone 2: Floors 9 (upstairs kitchen)-19 (downstairs bath)
- Zone 3: Floors 19 (upstairs kitchen) -28 (downstairs bath)
- Zone 4: Floors 28 (upstairs kitchen)-PH

Stack: Vertical division in the building according to the last two digits of your unit number.

- Stacks: 00, 01, 02, 03, 04, 05, 06, 07
 - PH 1: aligns with stacks 00, 01, 02, 03
 - PH 2: aligns with stacks 04, 05, 06, 07

Fixtures: Bathroom, Second Bathroom, Kitchen, Washing Machine.

Fire Safety Reminder

We've had three separate fires occur within one block of our building this year. This is a serious reminder to take every precaution to prevent electrical and grease fires, and to be prepared in case of an emergency in our building.

Electrical Fires:

- Always charge devices directly using wall outlets.
- Avoid using extension cords for long-term power needs, especially for large appliances that generate heat (e.g., air conditioners, refrigerators, or water heaters).
- Never place electrical items on balconies or leave them exposed to sun or rain.
- Use caution with devices containing lithium-ion batteries. Store them in cool, shaded areas. Avoid overcharging, overheating, or exposing them to direct sunlight. If you notice any unusual odor, heat, swelling, leaking, color change, or odd noises, stop using the device immediately.

Grease Fire:

- Never use water; pouring water can cause the fire to splatter and spread.
- Turn off the stove.
- Smother the fire with a metal pan lid, wet rag, towel, or baking soda.
- Use a fire extinguisher if the fire is not contained.



Be Prepared:

- **Keep a Fire Extinguisher Handy:** Store one in an easily accessible location in your unit. (Fire extinguishers are also available in fire cabinets for emergency use.)
- **If a Fire Becomes Unmanageable:**
 1. **Pull the Fire Alarm** at the nearest pull station (*Located near units xx00 and xx07*).
 2. **Call 911** immediately.
 3. **Notify Building Management** so a full evacuation can be coordinated.
 4. **Evacuation Meeting Point: Ala Wai Park**, located just down the road.

For more safety tips, please review this [Emergency Preparedness Handbook](#).

Thank you for reading my newsletter, I hope you have a great weekend! Happy Mother's Day! 🍷

Mahalo, Tyra

Email: awpsmgr@gmail.com

Office: (808) 955-7707

Security: (808) 343-3525

Resident Reminders

Overnight Guest

Parking: Overnight passes take effect at midnight. Each unit is allowed six nights a month. The residents must sign for the pass to verify their guest.

Guest Parking: All guests must sign in at the podium. Failure to do so may result in a violation, fine, or tow.

Residents are allowed 30 minutes in guest parking.

Quiet Hours: 9:00 pm - 8:00 am

Service Elevator Use

Allowed Monday - Saturday, 8:00 am to 5:00 pm. No Sundays or Holidays.

Construction Work:

Allowed Monday-Saturday, 8:00 am-5:00 pm. No Sundays and Holidays.

Quiet repairs, such as painting, etc., are allowed outside these hours.