

September 24, 2025



Happy Hump Day, Everyone! I will be on PTO from Thursday, September 25 through Monday, September 29. During this time, I'll be paddling in Nā Wāhine o Ke Kai, the women's Moloka'i to Waikiki canoe race. This year marks a special milestone, as it will be my club, 'Ānuenue Canoe Club's, first women's crew in 11 years—and my first crossing. Wish us luck as we take on the Kaiwi Channel!

In the meantime, here are a few reminders and updates for our community.

Schedule

Elevator Reservations:

Thurs 9/25, Fri 9/26, Mon 9/29, Wed 10/1, Thursday 10/23, Friday 10/24

Pest Control

Thursday, Sep 25
9:00am
\$25 for Individual Service

GM Out

Thursday, Sep 25 -
Monday, Sep 29

Tree Trimming

Friday, Sep 26
Front Driveway Closed
Back Yard Closed

Water Shutdown

Tuesday, Sep 30
9:00am-12:00pm
Floors 19-28
06/07 Stack

Garage Repairs

Wednesday, Oct 1 -
January 2026

Board Meeting Rescheduled

Thursday, Oct 2, 5:30 pm
via Zoom

Window Cleaning

Thursday, Oct 2 -
Friday, Oct 3

GM Out: As previously mentioned, I will be on PTO from **Thursday, September 25 to Monday, September 29**. I will have poor to no service and will respond to all emails when I return on **Tuesday, September 30**.

For assistance, please contact the following and cc me.

- Security: (808) 343-3525
- Seneca, Office Admin: (808) 955-7707, awpsofficeaa@gmail.com
 - For resident registration, elevator reservations, and administrative questions. Please cc Rey and me.
 - On Site 12:00 pm-5:00 pm, Mon-Fri
- Rey, Operations Manager: awpsom@gmail.com
 - For all building related issues such as maintenance, security, complaints, etc.
 - On Site 6:30 am - 2:30 pm, Tues- Sat
- Lourdes, Account Executive, Hawaiiana: (808) 778-5000, lourdes@hmcmt.com
 - Hawaiiana related issues, such as HOA, financials, insurance. You may also contact her for any questions related to the upcoming garage repairs.

Garage Repair: Spall repairs in the garage will begin **Wednesday, October 1, 2025**, with work hours **Monday-Friday, 8:00 am-4:30 pm**. The project is expected to take about three months. Most work will be on the garage roof deck, though some stalls and the driveway on the 4th floor may be impacted. Management will coordinate relocations as needed. Barricades will mark work areas for safety—please do not cross or remove them. Expect noise and dust during work hours and keep unit and car windows closed. Guest stalls 33-36 will be used by the contractor, and other guest stalls may be reserved for displaced residents. Signs will be posted.

Contacts: If you have any questions, please contact me or the following contacts.

- Property Manager, Hawaiiana - **Lourdes De Armas (808) 778-5000**
- Project Manager, Pono Consulting - **Jonathan Shick (808) 213-0533**
- Contractor, Seal Masters Hawaii- **Dustin Valente (808) 841-7602**

Guest Parking: During garage repairs, guest parking will be limited. Security will strictly enforce guest parking rules to ensure stalls remain available for guests, as some residents have been observed exceeding the 30-minute loading allowance. We encourage all residents to follow the rules now to avoid future issues. Repeat violations may result in fines or towing.

Guest Parking Rules: Violators are subject to citations, fines, or tow.

- All vehicles must sign in at the podium to the left of the front entrance, outside the management office.
- Residents may use guest stalls for up to 30 minutes for loading/unloading and must also sign in.
- Overnight parking is between 12:00 AM - 6:00 AM. Please obtain a pass from security or management. The resident must sign for the pass.
- Each unit is allowed six overnight privileges per month.
- Residents are not permitted to park in guest stalls overnight. Violations are subject to citation, fines, or towing.

If you have any questions or require any clarification on the guest parking rules, please do not hesitate to ask me or security. We are happy to assist.

Tree Trimming: We will trim our trees this **Friday, September 26**. The front driveway, stalls 3-7, will be temporarily coned off for the tree trimmers. Additional guest parking is available in the first-floor garage, stalls 28-36.
For your safety, please avoid the front driveway, the back yard, and the sidewalks marked by the tree trimmers.

Window Cleaning: The window cleaners will be on-site next **Thursday, October 2 and Friday, October 3**. Please close your blinds or curtains for privacy.
Individual lanai window cleaning is **\$52.36 per lanai** (enclosed or unenclosed). Make checks payable to **World Wide Window Cleaning** and submit them at the office. Be sure to indicate which window(s) you want cleaned. Management will provide a sign to tape to your window on the day of cleaning.

Elevator Fob Access: Elevators require fob access from **10:00 PM - 6:00 AM**. Without a fob, you may only access the ground floor. Residents are responsible for providing access for their guests and delivery personnel; security will not grant your guests entry on your behalf. If a resident or their guests call the elevator company for an emergency service for a false entrapment, the unit will be responsible for all charges from the elevator company.

Hot Water Crossover (HWCO): There has been an increase in reports for HWCO, specifically for the lower half of the building. A technician inspected the heater system, and they will replace the recirculation pump to relieve the issue. When I return, I plan to inspect further. Please keep me posted or contact Rey and Seneca to report the crossover issue.

Flood Insurance: The association's flood insurance policy renewed on August 31st. A copy of the flood policy is available on the AWPS owner's website under the insurance folder.

AWPS Website: The building website has helpful resources such as House Rules, registration forms, bulletin postings, weekly reports, and FAQs. Owners can also register for the secure owner's site to access association documents like insurance policies, meeting minutes, and more. To access the AWPS website, please follow the link <https://awpskyrise.hmcmgt.com/>, which is also available in my email signature.

Resident Reminders

Overnight Guest Parking:

Overnight passes take effect at midnight. Each unit is allowed six nights a month. The residents must sign for the pass to verify their guest.

Guest Parking: All guests must sign in at the podium. Failure to do so may result in a violation, fine, or tow. Residents are allowed 30 minutes in guest parking.

Quiet Hours: 9:00 pm - 8:00 am

Service Elevator Use

Allowed Monday - Saturday, 8:00 am to 5:00 pm. No Sundays or Holidays.

Construction Work:

Allowed Monday-Saturday, 8:00 am-5:00 pm. No Sundays and Holidays.

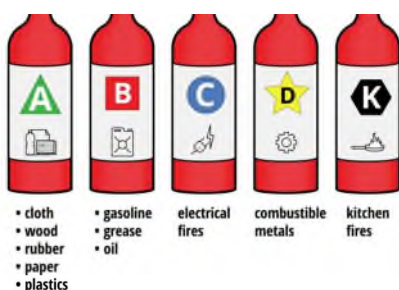
Quiet repairs, such as painting, etc., are allowed outside these hours.

Emergency Readiness:

HECO has a helpful [Emergency Preparedness Handbook](#) with safety tips. Here's this week's tip.

Fire Extinguisher Types: There are different fire extinguishers, but the best type is class ABC, which can address most fires.

- Class A fire caused by combustible carbon-based solids such as paper, wood, or textiles
- Class B fire caused by flammable liquids e.g., paraffin, petrol, diesel, or oil (but not cooking oil)
- Class C fire is caused by flammable gases, e.g., butane, propane, or methane
- Class D fire is caused by burning metals, e.g., aluminum, lithium, or magnesium
- Fires caused by electrical equipment (indicated by an electric spark symbol and not the letter E)
- Class F fire is caused by fats and cooking oils.



Thank you for reading my newsletter, I hope you have a great rest of your week!
Mahalo, Tyra

Email: awpsmgr@gmail.com

Office: (808) 955-7707

Security: (808) 343-3525